

MINUTES OF PRE-BID MEETING

Ref: Open e-Tender No.-NMRC/IT/CAMC/2025/423 “CAMC of IT Equipment in NMRC”

Pre-Bid meeting date: 18-11-2025 (11:30 Hrs.)

Place: Conference Room, Noida Metro Rail Corporation Ltd., Sec-29, Noida-201301

<i>S.No.</i>	<i>Query Raised</i>	<i>NMRC Clarification</i>
1	Three Engineers shall be sufficient?	As mentioned in RFP. No change in RFP conditions.
2	CA certificate is mandatory?	As mentioned in RFP. No change in RFP conditions.
3	One work Order in given time period which value is more than 80% is sufficient or not?	As mentioned in RFP. No change in RFP conditions.
4	No. of Equipments under OEM warranty?	Currently 04 computers are under OEM warranty and shall come out of OEM warranty tentatively by July-2027.
5	Down time of the asset.	As mentioned in RFP. No change in RFP conditions.
6	During any corrective action can we take away old Hard Drive in place of new one?	As mentioned in RFP. No change in RFP conditions.
7	During emergency can we move staff from one location to another location?	The 3 engineers can be deployed by NMRC as per need of IT department.
8	Duty duration of the service engineer?	As mentioned in RFP. No change in RFP conditions.
9	Minimum wages will be as per Central government norms or State government norms?	As mentioned in RFP. No change in RFP conditions.
10	Who will provide the Anti-Virus software?	As mentioned in RFP. No change in RFP conditions.
11	Who will provide the OS licence copy?	As mentioned in RFP. No change in RFP conditions.
12	No. of Pre Existing Faulty Equipment not part of AMC?	As mentioned in RFP. No change in RFP conditions.

Date: 26-11-2025

Noida Metro Rail Corporation Ltd.

Place: Noida